

COMTEC VOICE 3.0 (CV3)



A FLEXIBLE, COST EFFECTIVE, TOTAL UNIFIED COMMUNICATIONS SERVICE FOR BUSINESS

Unified Communications, Your Way

Increasing numbers of businesses are embracing the cloud for deploying applications*, but now we are making it easier to use the cloud for both voice and unified communications (UC) – changing the way you work.

Our complete CV3 communications package encompasses lines, calls, numbers, phones and connectivity, supported from a single intuitive online portal. It keeps your voice system and UC collaboration tools safe and accessible in the cloud and is fully adaptable to the needs of all sizes and types of businesses.

This flexible pay-as-you-go communications service provides all your sites with both the functionality of your current PBX system, plus more advanced features, via our state-of-the-art cloud-based services, helping improve business efficiency and enable more effective remote working.

IDEAL FOR...

- ✓ Businesses that have multiple communication systems and cost structures across different offices.
- ✓ Businesses where internal call spend is high, with inter-office, home-worker and mobile phone charges out of control.
- ✓ Those whose existing communications service does not support current/future homeworker and flexible working legislation.
- ✓ Companies facing decreasing communications budgets and difficulty sourcing CAPEX for new features.
- ✓ Businesses who are looking for the simplicity of a complete communications service, run and operated by a single trusted supplier.

PRODUCT SPECIFICS

- ✓ **Advanced functionality** includes HD Voice, call logging, calling plans, hunt groups, call handling, hot desking and Smartphone and tablet integration. Instant messaging (IM) and web collaboration are provided by our free Skype for Business™ plug-in, which is free with CV3.
- ✓ **New features** are delivered in real-time and as pay-as-you-go rental options with no upfront costs.
- ✓ **Simple, intuitive portals** for feature configuration and access to real-time information.
- ✓ **Peace of mind** from a communications service that is backed by comprehensive Service Level Agreements.
- ✓ **Market-leading technology** from BroadSoft, who supplies 18 out of the world's 25 top telecommunications companies, underpins the platform.

20+ YEARS OF MARKET LEADERSHIP

Ever since being founded in 1994, Comtec Enterprises has been in the vanguard of technological change, enabling a host of UK customers to benefit from the IP revolution in communications solutions. During this period, we have successfully delivered significant reductions in communications expenditure at the same time as marked increases in user productivity and customer satisfaction. We continue to be committed to excellence both in the service levels of our staff and the best-in-breed nature of our technology portfolio.

KEY BENEFITS

- ✓ **Ease of use.** This flexible communications service can be accessed and controlled from anywhere using devices including phones, PCs or tablets. It can be configured and updated at the touch of a button, so you get a solution that quickly meets your changing needs. And being hosted, you don't have to maintain technical expertise in-house.
- ✓ **Built-in business continuity.** With an office-based PBX, a fire or flood could bring your communications to a halt. But with CV3, all services and features are contained in the cloud, so your communications remain untouched and employees can keep working from any location, including home.
- ✓ **Cheaper calls.** Calls between all users on the service are free of charge and calls to mobile and international numbers are considerably cheaper than usual.
- ✓ **Reduced cost.** Introducing UC applications like audio conferencing saves the time and cost otherwise spent on travel. Convenient pay-as-you-go rental avoids the need for investment in infrastructure, systems or equipment, with savings of up to 60% achievable over legacy kit and lines.
- ✓ **Reassuring reliability.** CV3 is run on a dedicated next-generation network, offering built-in quality of service, security and resilience.
- ✓ **Flexible working.** You can issue employees with 'one number', instead of separate mobile and fixed lines, which enables them to work from different locations, including home, but still be part of the overall communication service.



SERVICE & SUPPORT

At Comtec, we help organisations large and small to become better connected through highly effective business communications solutions.

We do this by taking the time to understand the needs and requirements of our clients. We then combine best-in-breed communications technologies and applications with our flexible, reliable and scalable 24/7 voice and data connectivity services to deliver lasting business value.

VALUE FOR MONEY

At the heart of our capability is our core communications network that enables us to deliver any voice and data service to any location. Our experience and investment in this infrastructure allows us to deliver the highest levels of reliability and flexibility at truly competitive rates.

Contact us for a no-obligation quotation on a range of compelling options.