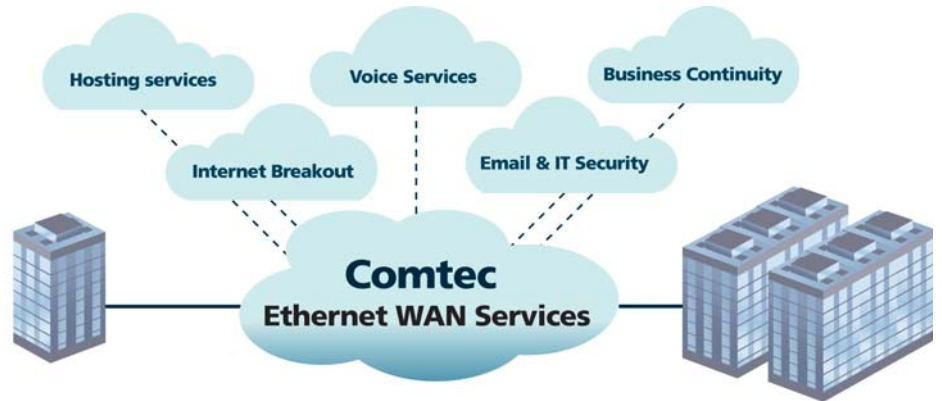


Ethernet WAN Connectivity Services

Reduce costs and improve business agility

Overview

Comtec can offer you a new generation of connectivity services providing faster and more cost effective Ethernet connectivity with enhanced quality of service and more flexibility. It gives businesses access to capabilities usually reserved for large corporates and multinationals, helping them reduce their costs and grow revenues. Comtec provide these services by utilising the infrastructure provided by the new 21st Century Network from BT, wrapped with Comtec customer service, managed services, customer premise equipment and support.



Utilises the infrastructure provided by BT's 21st Century Network.

Next Generation Ethernet Connectivity Services from Comtec provide advanced, high quality, highly available flexible Ethernet services providing connectivity between sites, access to the internet and delivery of voice communications. Combine this connectivity with Comtec managed services for hosting, hosted voice, hosted email, security and backup to receive a robust, flexible, reliable infrastructure for improved communications, collaboration productivity and growth. Next Generation Ethernet connectivity services have been designed to offer you a set of flexible, orderable, connectivity, which can adapt to your organisations needs.

Features

- » Ethernet connectivity services providing more bandwidth at cheaper prices per Mbit than traditional leased line or ATM services, and provides a quality of service versus today's broadband.
- » Provides transparent, symmetrical, un-contended or contended(5:1) bandwidth between two sites.
- » Provides secure Ethernet connection to multiple services (Internet, voice, data, video) over a single access connection.
- » Provides secure Ethernet access to Comtec managed services including managed security, managed email, managed hosting, and business continuity.
- » 10Mbits/s and 100Mbits/s access over copper and fibre.
- » Scalable bandwidth available from 1Mbit/s to 100Mbit/s.
- » Utilises the infrastructure of BT's 21st Century Network.
- » Flexibility to change your bandwidth configurations with short lead times.
- » High availability and low latency backed by robust SLAs.

Advantages

The advantages of a Comtec Next Generation Ethernet Connectivity Services include:

- » Access to the widest Ethernet connectivity footprint in the UK, which facilitate lower cost Ethernet services.
- » Availability of higher speeds and scalable bandwidth to transform the connectivity across distributed locations, providing access to virtualised applications and advanced collaborative working.
- » Choice of standard or premium traffic classes (or a mix) depending on the needs of your applications.
- » Access to a self-service portal which makes it quicker and easier for businesses to manage and reconfigure their service needs.
- » Easier to provide high quality video conferencing, remote online back up, remote storage and access to hosted services.
- » Maximises network uptime through a robust, higher speed, reliable infrastructure for your important business functions.

Benefits

Work with Comtec on your Ethernet connectivity services and you can achieve the following business objectives.

- » **Compete and operate profitably.** A connectivity service which adapts as your organisational needs change, providing greater control, choice and flexibility.
- » **Grow your business without struggling to scale your network.** The ability to flex bandwidth requirements when you need them, so demand for services can be met more rapidly.
- » Providing a communications infrastructure for growth, enabling access to new collaborative and virtualised services on a 'managed' or 'pay as you grow' basis.
- » **Achieve a lower total cost of ownership on network connectivity,** through simplification of the services model (multiple services-single access) with online administration, operation and maintenance.
- » **Peace of Mind with** improved network performance, higher speed, proactively management 24/7 to defined service levels, using an advanced communications infrastructure from BT.

Support

Comtec provides 24x7 proactive management and comprehensive support, including:

- » Single point of contact.
- » Project managed installation and configuration management.
- » Proactive monitoring, managed CPE, remote diagnostics and remote fix of faults (if possible).
- » On-line portal for tracking & repair, checking network status and performance reporting.

About BT's 21st Century Network

BT is investing £10B in its next generation network called the 21st Century Network. BT's 21st Century Network is an entirely new digital network which provides many communications services on one platform, replacing existing separate PSTN, ISDN, Leased Line and Broadband platforms.

BT is a trademark of BT Telecommunications Plc

**If you would like further information on our services,
please call us on 0845 899 1400**