

IP Voice Services

Reduce costs and improve business agility

Overview

Comtec's IP Voice services is a next generation network service which allows voice calls to be made and received to/from the public telephone network and your organisation's other sites. It's all done over an IP network where quality is assured via low latency and premium traffic classification.

Comtec's IP Voice services are carried on the BT network. Voice calls are completely secure and never travel over the public internet.

With Comtec's IP Voice Services you have Free calls between your sites across the IP network and lower call costs to other destinations. You can keep all your existing numbers and add new numbers from different area codes. Plus you have the capability to easily add new IP voice lines and numbers in minutes.



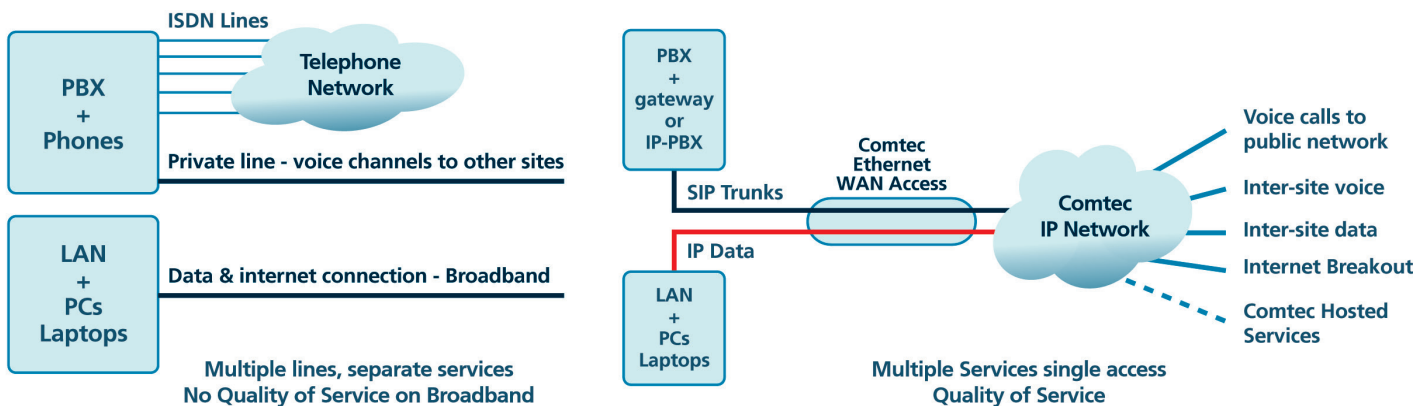
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Features

Comtec's IP Voice Service feature and capabilities include:

- » Free calls between sites across the IP network.
- » Lower call costs to other destinations.
- » Combination of Ethernet WAN connection and SIP trunks are cheaper than ISDN.
- » Calls stay 'On-Net' rather than via the internet providing increased security.
- » 'On-Net' calls do not require costly internet breakout charges.
- » Allows you to keep your existing numbers and supports emergency service calls.
- » Add lines and numbers from any area code in minutes and at your control.
- » Dramatically reduces the cost of line rental and disaster recovery.
- » The service can be utilised by your existing traditional PBX and telephone equipment via a Comtec gateway or by an IP -PBX with SIP trunking.
- » 24/7 network operations centre (NOC) and tailored support services.

How Comtec's IP Voice Service work?



- » Simply take the Comtec Ethernet WAN Connectivity and IP Voice services.
- » Specify the number of concurrent calls (SIP trunks) you require to the public network and any networked internal sites.
- » Connect your IP-PBX with SIP support or your PBX with a Comtec gateway.
- » Make free inter-site and cheaper UK, mobile and international calls.
- » Save on line rental, multiple lines, and multiple service connections.

Who will Benefit?

Many businesses can benefit from Comtec's IP Voice services:

- » Businesses who want to retain their existing telephone infrastructure, but want lower calling costs and increased flexibility.
- » Businesses wanting to realise the cost benefits of multi service provision (Voice, data, Internet) over single access connection (lines).
- » Businesses that require a cost effective, resilient back up and disaster recovery solution.
- » Businesses who wish to split their direct dial (DDI ranges) between physically separate sites.
- » Business looking to maximise their recent investment in IP networking or IP-PBXs.
- » Businesses which require a mix of Comtec hosted IP telephony and IP voice services.
- » Businesses that require access to advanced collaboration and contact centre functionality.

If you would like further information on our services,
please call us on **0845 899 1400**