COMTEC VOICE 3.0 (CV3)
A FLEXIBLE, COST EFFECTIVE, TOTAL UNIFIED COMMUNICATIONS SERVICE FOR BUSINESS

Why CV3?

The growth of flexible working and the increasingly multi-site nature of business today often means that organisations and their staff are dealing with lots of different communication systems and cost structures.

Internal call spend is high between offices, home-workers and staff on the move, while remote workers don't have access to the same functionality as their desk-based colleagues.

Many businesses are prepared to use the cloud for deploying applications or storing documents, but what about using it as a platform for your voice communications and as a springboard to Unified Communications?

Opening the door to next generation telephony

With CV3, there is no need for a physical PBX on site – all the same functionality is held in the cloud and hosted where it is accessible to everyone in your organisation, using any device, at any time, wherever they are.

This versatile communications service can also be used as the gateway to delivering powerful, next generation Unified Communications (UC) solutions and other value-add services. You can enjoy features such as call logging, calling plans, hunt groups, call handling, hot desking and Smartphone and tablet integration You can also enjoy Instant Messaging (IM) and web collaboration with our Skype for Business™ plug-in which is free with CV3.

CV3 is based on a core managed network to ensure the service is always available. A complete communications package, it encompasses lines, calls, numbers, phones and connectivity, supported from a single intuitive self-configuration portal where you can make changes as needed.

Quick and easy to set up, manage and use, our service configures automatically and seamlessly integrates with existing communication tools. Your voice system and collaboration tools are kept safe and handy in the cloud, helping improve business efficiency and enable more effective remote working.

TECHNOLOGY YOU CAN TRUST

- ✓ **Superior platform.** Our solution has been built utilising BroadSoft's market-leading BroadWorks Hosted UC platform. BroadSoft supplies 18 out of the world's top 25 telecommunications companies.

EXTENSIVE BENEFITS FOR YOU

Our configuration portal delivers a great self-service experience, enabling you to select which advanced features to use with HD voice. These UC services help to improve flexible working and operational efficiencies, as well as helping businesses collaborate more effectively across both mobile and desktop platforms.

- ✓ **Ease of use.** This flexible communications service can be accessed and controlled from anywhere, using devices including phones, PCs or tablets. It can be configured and updated at the touch of a button to deliver new functionality in real-time and quickly meet your changing needs. Being hosted, you don't have to maintain levels of technical expertise in-house.
- ✓ **Built-in business continuity.** With an office-based PBX, a fire or flood could bring communications to a halt. But with CV3, all services and features are contained in the cloud, so communications remain untouched and employees can keep working in any location, including home.
- ✓ **Cheaper calls.** Calls between all users on the service are free of charge and calls to mobile and international numbers are considerably cheaper than usual**.**
- ✓ **Reduced cost.** Introducing UC applications like audio conferencing saves the time and cost otherwise spent on travel. Convenient term and pay-as-you-go payment options avoid the need for investment in infrastructure, systems or equipment – especially useful for start-ups or greenfield sites - with possible savings of up to 60% over legacy kit and lines.
- ✓ **Increased accessibility.** You can call anyone, anywhere, at any time - or make video calls to your colleagues - using our Skype for Business™ plug-in, which is free with CV3.
- ✓ **Reassuring reliability.** CV3 is run on a dedicated next-generation network with Service Level Agreements from a single reliable supplier, offering built-in quality of service, security and resilience.
- ✓ **Flexible working.** Issue employees with 'one number', instead of separate mobile and fixed lines, which enables them to work from different locations, including home, but still be part of the overall communication service.