

Meeting Space FAQ

Can I support home-working with Universe Meeting Space?

Universe meeting Space gets you and your team communicating and collaborating from home just as if they were in the office. Video, screen sharing and message keeps everything instant and efficient. You can make and answer calls professionally using the softphone application on your mobile and desktop devices. No need to install any additional hardware or software – just an all-in-one solution right at your desk.

I'm a small business owner- isn't this too complex for me?

Unified Communications solutions aren't just for corporates. Universe meeting Space makes life easier for SMEs too. Tools like online meetings and screen share allow your team to quickly solve problems and give better customer service. If you employ remote and mobile workers they easily connect with customers using the device they prefer. Features like IVR can help create the impression of a large professional outfit when your customers call in. Read more on how UC and SMEs here ([Insert Link](#))

How long will it take to set up?

Because the solution works on users' existing devices, you'll be up and running in no time. No equipment to install, the system is set up remotely.

What training will my staff need?

Your team will need minimal training as designed our interface to be as user-friendly as possible. Users can chat, call, host and attend video conferences with just one click.

What features do I get ?

Your license gives you:

- Internal and external calls
- Presence – on the phone, Do-not-disturb- means you can see your colleagues' availability
- Video conference
- Meeting room where you can chat and share content

All accessible with just a click from your PC's browser or via your smartphone..