



Universe

for Android and iOS

Universe softphone for mobile

Enjoy productivity and be professional on the go. Universe softphone for Mobile extends the reach of your phone system. The softphone integrates with the Universe platform and delivers unique benefits and enhance your communications.

Empower your mobile workforce

Your mobile device is a link to your company wherever they are. The link is global. So, even though you are out, you're in - always within reach. It maximizes mobility and keeps costs down.



Multiple device support: you can make and receive calls on your mobile, desktop or traditional devices.



Presence: the app gives you a visual indication of a colleague's status. To call or not to call, you will know in advance.



Ease of use: features like call transfer attended and unattended, visual voice mails, group login all makes your daily tasks a breeze.



Call recording and encryption are options that are available for you if you need them.

Improved efficiency

It is right there in front of you on your mobile in your hand. The status of all your colleagues. "Mark is busy talking, but Kate is free. Hmm. Let me call her instead." Using the Universe 'One Number' feature you can make yourself busy on all your devices even though you're only talking on one. So your colleagues won't waste time calling in vain.

Empower your mobile workforce

The mobile app enables your staff to always be within reach. Their mobile device becomes a company phone wherever they are, maximising mobility and keeping costs down.

Improved efficiency

The Universe Softphone allows users to see the status of a colleague's line through simple colour coding, and this includes seeing an incoming call that could be picked up. Using the Universe 'One Number' feature means that once a user is busy any other associated devices they have will not ring as the system knows that they are busy on a call.

Streamline

One number across all devices means you no longer have to give a different mobile number out to clients. This makes life easier for small businesses and global organisations alike.

Quick deployment

Simply download the app when your subscription is set up. You get all the key features of Universe without a dedicated desk device.

Firstcom Europe

Communication can be complicated, but it doesn't have to be. We designed Universe, our cloud service to be simple to adopt and use.

Our mission is to make business communication easy. The future may bring challenges, managing your communications should not be one of them.

You know your business. We know cloud communications. We are a match, so let's meet and talk.